List of Issues in Stackables:

| *Issue noIIssue no* | Category | Issue Description | Steps to reproduce | Severity | Evidence |
| --- | --- | --- | --- | --- | --- |
| 1 | Functional | Showing “No results found” for valid search input (ex: Bangles, cuff, long earrings, jhumka) | 1. Open website 2. Locate search box 3. Search for Bangles 4. Observe the results | Critical |  |
| 2 | UI | Showing (0) beside cart icon even the cart is empty | 1. Open website 2. See cart before adding | Minor |  |
| 3 | UI | Login icon showing even after successful login | 1. Open website 2. Log in with Email id 3. See log in function | Major |  |
| 4 | Content | If items removed from cart to have 0, the home page showing empty boxes in the place of items |  | Minor |  |
| 5 | Content | Nisha Recommendations section is missing in Home page | 1. Open website 2. Scroll down to products 3. Observe the products list | Minor |  |
| 6 | Content | Best sellers & New arrivals section is missing under “Design ur stack” header |  | Minor |  |
| 7 | Functionaity | For find and sort section, some product results are showing, even though no input is given |  |  |  |
| 8 | Accessibility | Even after removing search keywords, the page is not redirecting to home page |  |  |  |
| 9 | Content | On UI - It shows “Shop me”, but at website it shows “Add to cart” with button also happened on product de page | 1. Open website 2. Scroll to products 3. Observe the error | Minor |  |
| 10 | Content | ERROR 404 missing at Resources | 1. Open website 2. Scroll to footer 3. See Resources | Minor |  |
| 11 | Content | Shop all added extra, also it’s location changed | 1. Open website 2. Navigate to handpiece | Minor |  |
| 12 | Functionality | Search bar works for some products with absolute words only | 1. Open website 2. Go to search bar 3. Search for products 4. Observe the results | critical |  |
| 13 | Content | Does not have icon for adding to favourite/wishlist |  | Minor |  |
| 14 | Content | Functions at Details&Care has been changed |  | Major |  |
| 15 |  |  |  |  |  |
| 16 | Accessibility | Whole website takes huge seconds to load, it’s not loading within time(low Responsive) |  |  |  |
| 17 | UI | Image alignment is changed | 1. Open website on mobile 2. Scroll down on home screen | Minor |  |
| 18 | Content | The alignment of the contents of Quick links, resources has been changed | 1. Open website on mobile 2. Scroll down to footer 3. Observe the links | Minor |  |
| 19 | Content | Join form does not exist on UI but on website also the Placeholder has some issues | 1. Open website on android 2. Scroll down to footer 3. Observe the form | Minor |  |
| 20 | Content | Sort & filter option given simultaneously (Sort&filter) | 1. Open website on android 2. Go to headpieces 3. Observe sort & filter | Major |  |
| 21 | content | The whole details of Details & care has been changed | 1. Open website on android 2. Go to headpieces 3. Go to product details 4. See details & care | Major |  |
| 22 | content | Does not have style section but placed on Mobile UI |  | Minor |  |
| 23 | content | Handpieces pages also has headpiece on UI but it’s good on Website |  | Major |  |
| 24 | content | The extra content “Inspiration” has added | 1. Open website on android 2. Go to our story 3. Inspiration has placed | Minor |  |
| 25 | Content | Many images differ from UI images. |  | Minor |  |

Detailed Findings of Stackables:

| Issue no | Design vs Implementation | Responsiveness observations  (Mobile & Web) |
| --- | --- | --- |
| 1 | Expected: Search Should return valid results for all products keywords. Actual: “No results found” appears for valid items like *Bangles, Cuff, Long Earrings, Jhumka* | Desktop: Search box works but inconsistent results.  Mobile: Same issue persists; requires full word match to trigger results. |
| 2 | Expected: When cart is empty, icon should not display (0) count.  Actual: (0) always visible beside cart icon. | Desktop: Fixed position; clearly visible.  Mobile: Icon overlaps with login icon in smaller viewports. |
| 3 | Expected: After successful login, login icon should change to user profile or logout option.  Actual: Login icon remains visible post-login. | Desktop: Works but icon persists.  Mobile: Icon alignment breaks on top-right. |
| 4 | Expected: No empty boxes when cart is cleared.  Actual: Home page shows blank placeholders after item removal. | Desktop: 2–3 empty tiles visible.  Mobile: Blank boxes disrupt product grid layout. |
| 5 | Expected: ‘Nisha Recommendations” section to appear on the home page as per design mockup.  Actual: Section missing entirely. | Desktop: Missing  Mobile: Not rendered in responsive layout either |
| 6 | Expected: “Best Sellers” & “New Arrivals” under “Design ur Stack.”  Actual: Sections not present. | Desktop: Missing elements in layout grid.  Mobile: Absent; spacing indicates empty placeholder. |
| 7 | Expected: “Find & Sort” should return results only when a filter/sort is applied.  Actual: Displays random results even without input. | Desktop: Irregular results.  Mobile: Same behavior; also slight lag in refresh. |
| 8 | Expected: After clearing search input, page should redirect to home or default view.  Actual: Remains on blank search results page | Desktop: Requires manual reload.  Mobile: Non-responsive until refreshed. |
| 9 | Expected: Button text “Shop Me” (as per design).  Actual: Shows “Add to Cart” on product list and detail pages. | Desktop: Button label mismatch.  Mobile: Text truncates due to smaller button width. |
| 10 | Expected: 404 error page to show “ERROR 404 – Page Not Found.”  Actual: Blank section under “Resources.” | Desktop: Redirects to empty page.  Mobile: No 404 UI displayed. |
| 11 | Expected: ‘Shop All” placed under its designated category.  Actual: Added twice and relocated incorrectly. | Desktop: Appears misplaced in menu.  Mobile: Dropdown alignment inconsistent. |
| 12 | Expected: Search should support partial and case-insensitive matches.  Actual: Works only for exact, full keywords. | Desktop: Limited query recognition.  Mobile: Same; predictive text not integrated. |
| 13 | Expected: Wishlist/Favorite icon beside each product.  Actual: No icon found. | Desktop: Missing in product grid.  Mobile: Absent from quick-view cards. |
| 14 | Expected: “Details & Care” section as per approved content layout.  Actual: Information text modified and inconsistent. | Desktop: Text differs from UI copy.  Mobile: Overflow issues with paragraph spacing. |
| 16 | Expected: Website should load within 3–5 seconds.  Actual: Takes significantly longer (10–15 s average). | Desktop: Heavy hero banner delay.  Mobile: Slow load due to large images. |
| 17 | Expected: Actual: | Desktop: Mobile: |
| 18 | Expected: Footer sections “Quick Links” and “Resources” aligned side by side.  Actual: Misaligned, inconsistent font sizes. | Desktop: Slight spacing difference.  Mobile: Text stacked unevenly. |
| 19 | Expected: “Join Us” form visible with correct placeholder text.  Actual: Form missing; placeholder mis-formatted. | Desktop: Missing input field.  Mobile: Placeholder text clipped. |
| 20 | Expected: Separate “Sort” and “Filter” options.  Actual: Merged label “Sort&Filter.” | Desktop: Text readable.  Mobile: Too close together; unclear action. |
| 21 | Expected: Product page to display original “Details & Care” information.  Actual: Entire section replaced with new content. | Desktop: Content mismatch.  Mobile: Formatting broken. |
| 22 | Expected: “Style” section not required per UI.  Actual: Appears unexpectedly on mobile view. | Desktop: Absent.  Mobile: Unnecessary section displayed. |
| 23 | Expected: Handpieces section to contain only relevant items.  Actual: Includes Headpieces by mistake. | Desktop: Correct content.  Mobile: Incorrect category mapping. |
| 24 | Expected: “Our Story” page as per UI.  Actual: Additional “Inspiration” section added. | Desktop: Extra content appears at bottom.  Mobile: Pushes other text out of view. |
| 25 | Expected: Product images should match UI design assets.  Actual: Multiple product images differ in color/angle | Desktop: Color variation noticeable.  Mobile: Image crop issues. |

Functional Testing Notes:

| **Area** | **Expecting behaviour** | **Observed** | **Severity** | **Suggestion** |
| --- | --- | --- | --- | --- |
| Login / Logout | After login, icon should change to profile or logout option. | Login icon still shows even after logging in. | Major | Replace icon after successful login to show user profile. |
| Search | Should show results for full and partial words, and go back to home when cleared. | Shows “No results found” for partial or misspelled words. Doesn’t reset when cleared. | Critical | Improve search logic; add auto-redirect to home after clear. |
| Product Page | Clicking a product should open correct detail page with full info. | Some products open wrong pages or missing info in “Details & Care.” | Major | Check product mapping; update content to match design. |
| Wishlist | A heart/favorite icon should let users save items. | Wishlist option not available. | Minor | Add wishlist feature for better user experience. |
| Filter / Sort | Sort and Filter should work separately and update results correctly. | Both options are shown as “Sort&Filter” together. Some filters show wrong products. | Major | Separate options and ensure correct results. |
| Join Form (Footer) | Form should show clearly and allow users to submit info. | Form missing or placeholder text not visible. | Minor | Fix form layout and make button active. |
| Performance / Loading | Pages should load quickly within 3–5 seconds. | Pages take more than 10 seconds to load, especially on mobile. | Major | Compress images and use lazy loading for faster speed. |

Accessibility & Usability:

| Area | Expected Behaviour | Observed | Severity |
| --- | --- | --- | --- |
| Keyboard Navigation | All users should be able to move through the website using only keyboard keys (Tab, Enter, Shift+Tab). | Some buttons and links, like *Add to Cart* and *Filter*, are not reachable or not highlighted when using the keyboard | Major |
| Image Alt Text | Every product and banner image should have a meaningful alt text for screen readers. | Many product images and banners have missing or empty alt text, making them inaccessible to visually impaired users. | Major |
| Color Contrast | Text and buttons should have enough color contrast to read easily. | Some text, especially grey text on white background, has low contrast and is hard to read | Minor |
| Form Labels | Input fields like “Join Us” form should have clear labels for screen readers. | Form placeholders are unclear and not read by accessibility tools. | Major |
| Focus Visibility | When users tab through the page, active elements should be highlighted. | No visible focus outline appears when tabbing through links or buttons. | Major |

Bug Reports:

### **Bug 1: Search shows “No results found” for valid product keywords**

**Title:** Search function fails to display results for valid product names like *Bangles*, *Cuff*, *Jhumka*, etc.

**Steps to Reproduce:**

1. Open the Stackables website.
2. Locate the search bar at the top.
3. Type a valid product name such as “Bangles” or “Cuff.”
4. Press Enter and observe the results.

**Expected Result:** The system should show all matching products related to the entered keyword.

**Actual Result:** The page displays “No results found,” even though products exist with that name.

**Severity:** Critical  
 **Priority:** High

**Notes:** Search works only for exact full matches and doesn’t handle partial words or spelling variations. This affects core functionality.

### **Bug 2: Cart icon shows “(0)” even after adding items**

**Title:** Cart item count not updating after adding products.

**Steps to Reproduce:**

1. Open the Stackables website.
2. Choose any product and click “Add to Cart.”
3. Look at the cart icon on the top-right corner.

**Expected Result:** Cart icon should update and display the correct item count immediately (e.g., (1), (2)).

**Actual Result:** Cart icon continues to show “(0)” until the page is refreshed manually.

**Severity:** Major  
 **Priority:** Medium

**Notes:** This can confuse users into thinking their items were not added successfully, affecting user trust and checkout flow.

Final Suggestions:

1. If I were a QA, I would suggest to solve the “Search Bar” Issue, page load/performance of the Website and also log in issues. These are the critical issues and also it can improve the quality of the website. Along with that we can solve major issues ahead.
2. **Search and Product Listing -** The search and product pages are used a lot by customers. Right now, search sometimes doesn’t show the right products, and the product details can be wrong. Automating tests here will quickly check that search and product pages always work correctly, without having to test everything manually every time.

**Cart and Checkout Flow -** Adding items to the cart and completing checkout has many steps. Sometimes the cart count doesn’t update or the checkout is slow. Automating these steps will make sure users can always add items and buy them without problems, and it saves testers a lot of repetitive work.